



OTTAWA DISTRICT OFFICE  
PO BOX 8476, STATION "T"  
OTTAWA, ON K1G 3H9

PROTECTED - PERSONAL INFORMATION

February 3, 2012

FILE: K4349411

GORDON JENKINS  
35 BISCAYNE CRES  
NEPEAN, ON K2E 5R9

Dear Mr. Jenkins

Effective January 1, 2012, your Veterans Independence Program (VIP) services have been amended as follows:

Routine Housekeeping	For \$3,900.00 / yearly
Grounds Maintenance	For \$1,394.09 / yearly
Housekeeping - Window	For \$300.00 / yearly

This decision has been rendered in accordance with the *Veterans Health Care Regulations*. This and all subsequent revisions to your Contribution Arrangement will be subject to the terms and conditions of the original application as you agreed to on the initial application.

Please continue to send in your completed reimbursement forms on a monthly basis after service has been provided. All eligible services will be reimbursed within three weeks. Completed claim reimbursement forms should be sent to:

National VIP Reimbursement Centre  
90 University Avenue, Suite 120  
Charlottetown, PE C1A 9S2

To determine that these benefits continue to meet your needs, your circumstances will be reviewed yearly. However, if your circumstances change, please contact your District Office.

If you disagree with this decision, you may request, in writing, a review of your case within sixty days of receipt of this letter. Your letter outlining the reason for review, along with any additional information that may affect the decision, should be addressed to:

Health Care Review  
VETERANS AFFAIRS CANADA  
NATIONAL 1ST LEVEL APPEALS UNIT  
40 ALDERNEY DRIVE, STN #202  
DARTMOUTH, NS B2Y 2N5

If you have any questions, please call our toll-free number at 1-866-522-2122.

Yours truly,

Karen Gaudreau  
Client Service Agent  
Veterans Affairs Canada